

# 8-Disciplines (8D) Team Oriented Problem Solving

The Eight-Disciplines Problem Solving Technique (8D) was developed by the Ford Motor company and commonly known used by automotive industries. It provide systematic and effective approach to solve problem, and promotes the use of expertise and experience within organization to address root cause.

## WHAT WILL I LEARN?

- How to implement effective team problem solving technique.
- Utilize root cause analysis technique, including 5-Why for both special and common cause analysis decision making.
- Understand the use of QC tools within each step of 8D method.

## WHO SHOULD ATTEND?

This course is designed for team leader, managers, executives, supervisors or facilitators who are responsible to solving problem at their work place.

It is recommended the participant be exposed to basic problem solving techniques such as 7 QC Tools prior to attending this course.



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